



TECHNICAL UPDATE

MAY 16TH 2019

SOFTWARE VERSION 2.9

It has come to our attention that there is an issue with the software version 2.8 (R2287) that was recently released. When upgrading from a system running version 2.5 or earlier there is a risk the upgrade results in system failure (error code E128 - Interceptor stuck).

Upgrading to version 2.8 in systems running version 2.6 or 2.7 does not cause issues. Nevertheless it is advised not to upgrade to version 2.8 (R2287).

Attached is a new software release, version 2.9 (R2343) where this issue is eliminated. The software version 2.9 is also available for download at www.zipwake.com

SYSTEM UPGRADE

Download the software upgrade file from www.zipwake.com and copy it to the root of a high quality USB memory stick. Then refer to the Operator's Manual Section 17 and follow the remaining steps, or follow the link: <https://youtu.be/UPm5woBwa3Y>



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